Transforming a Child Welfare System into a Child and Family Well-Being System

Natalie Craver, Deputy Director, Office of Community Partnerships, CFSA
Sharafdeen Ibraheem, Administrator, Office of Community Partnerships, CFSA
Dr. Bruce Purnell, Love More Movement, Inc.

CWLA 2023 National Conference
April 27, 2023





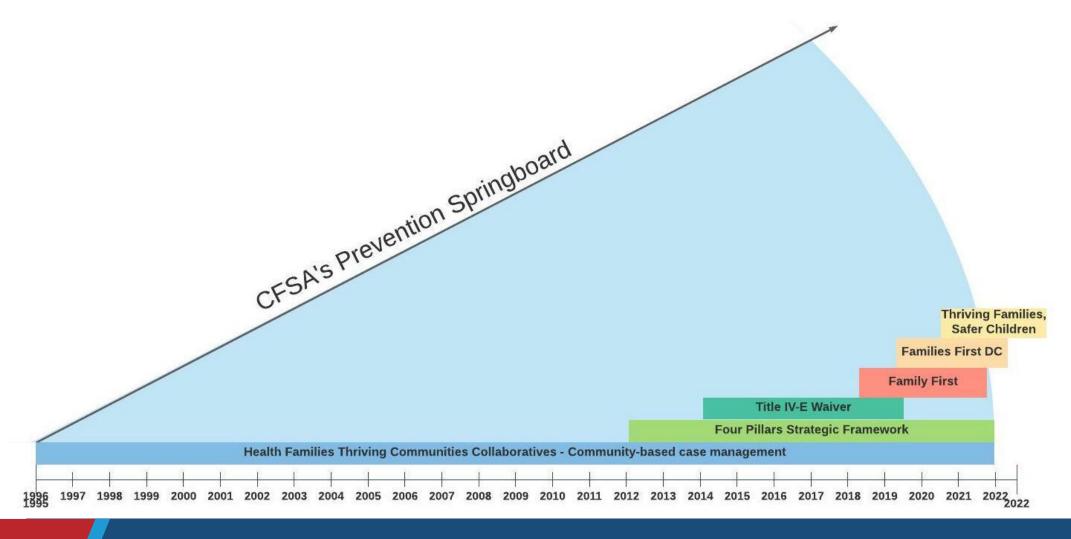
# District of Columbia Child and Family Services Agency

- The District of Columbia is a small, agile jurisdiction with strong inter-agency coordination and a robust array of community-based providers.
  - The District is 68.3 sq miles comprised of 8 Wards.
  - As of 2020, the total population of DC was 689,545.
- DC's Child and Family Services Agency
  - CFSA serves both local and state government functions.
  - Partially privatized.
  - Have always supported youth in care to age 21.
  - All CFSA social workers are currently MSWs with licenses.
- CFSA has been on a journey of transformation.
  - Reduction in the # of children in foster care from over 3,000 in 2012 to less than 600 today.
  - Approved Title IV-E Prevention Plan since 2019.
  - Exited 30-year lawsuit (LaShawn v. Bowser) this year.





# **History of Prevention as a Key Priority**







#### The Movement

**Thriving Families, Safer Children** 

The vehicle through which CFSA is helping to create the Child and Family Well-Being System

The national initiative, which is supported by the Children's Bureau, the Annie E. Casey Foundation, Casey Family Programs, the Center for Disease Control, and Prevent Child Abuse America

**DC's Thriving Families, Safer Children Steering Committee** 

CFSA's charge in operating within the Child and Family Well-Being System





#### The Movement

**Thriving Families, Safer Children** 

Formerly the Prevention Work Group, DC has been working city-wide to develop a strategy to strengthen and stabilize families since 2018

In FY21, CFSA formally joined the initiative as a Round 2 jurisdiction

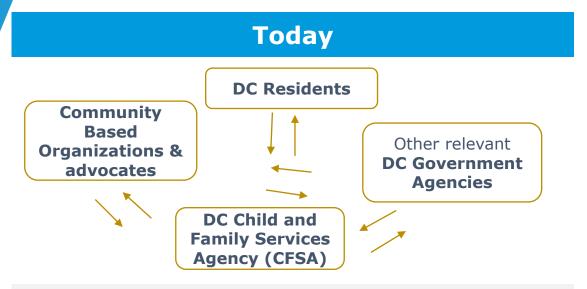
**DC's Thriving Families, Safer Children Steering Committee** 

Coming out of LaShawn in FY22 gives CFSA the opportunity to chart forward with the goal of Keeping DC Families Together





# Where We've Been / Where We Are Going



- Agencies often work in isolation to help families
- CFSA is viewed as "the system"
- Organizations mainly respond to crises
- Organizations assume to know what families need
- Racial equity & DEIB are sometimes considered

#### **Vision for future** DC Residents. Community **Based** led by those with **Organizations &** lived Child & advocates experience **Family Well-Being** DC Child and Other relevant **System Family Services DC Government** Agencies Agency

- Agencies take a unified approach to well-being
- CFSA is part of a broader system oriented toward healing
- The system is prevention-focused
- Families are trusted and their voice is central to decisions
- Racial equity & DEIB are imperative at all points





# DC'S Child And Family Well-Being System



We aspire to create a caring, diverse community comprised of residents, community-based organizations, and government agencies – each with unique roles and strengths – working together in seamless coordination to ensure that all individuals, children, and families thrive in DC.



#### **Action**

Create inclusive and collaborative plans of action to efficiently and effectively ensure vision becomes reality. All stakeholders own their part to transform government and community infrastructure and operationalize new systems.

#### **Partnerships**

Collective responsibility and accountability to create the necessary conditions, programs, and resources for policy changes to work effectively to Keep DC Families Together.

Н

A

P

P

Ι

#### Healing

Confront, own, and address mistakes of this past. Create safe spaces and transform them into brave spaces for our communities to thrive.

#### **Policy**

Change policies and practices that uphold systems that no longer serve the best interest of Keeping DC Families Together.

#### **Input & Impact**

Co-design new ways of working and evaluating impact with individuals and families impacted by these systems (lived expertise aka LEx).







#### Healing

Confront, own, and address mistakes of this past. Create safe spaces and transform them into brave spaces for our communities to thrive.





By Dr. Bruce Purnell,
Executive Director,
The Love More Movement
www.lovemoremovement.org
Dr.bruce@lovemoremovement.org
2024863580

THE LOVE MORE MOVEMENT, INC. TRANSFORMATIVE LIFE COACHES AND **HEALING LEADERS**; **HEALING STATIONS;** SENIORS OFFERING UNCONDITIONAL LOVE (SOUL) THE OVERGROUND FREEWAY

•The Love More Movement is committed to developing Cycle-Breakers and Transformation and Healing Journeyers that "Turn the Station" and "Change the Channel" to a positive frequency of Love, Light, Joy, Hope, Peace, Purpose, Liberation, and Transformation and evolve these Brave Healing spaces into Healing Stations. These Healing Stations will serve as Brave, Affirming, Secure, Environments (Home B.A.S.E.'s). The Journeyers, who complete the Transformative Life Coaches and Healing Leaders curriculum (T.Li.C.H.L.), will become certified Life Coaches and "Cycle Breakers" that facilitate the Healing Stations and lead the traumainformed healing movement in their respective communities. The Love More Movement embraces multigenerational approaches targeting Greats, Grands, Parents, and children in transformative frameworks for Healing.

# WHY THE LOVE MORE MOVEMENT IS DESPERATELY NEEDED

Many underloved communities have been plagued with symptoms of poverty and unresolved trauma, such as hopelessness leading to learned helplessness, crime, gun violence, and a plethora of social ills. Trauma, depression, and anxiety have become normative and many solutions involve managing or sustaining a social hospice. A situation where individuals, families, and communities are kept comfortable and sedated with no actual methodology leading to systemic and community change.

# Transformation and Healing Journeyers Objectives:

- To provide a holistic framework and comprehensive toolbox for Cycle Breakers, "Journeyers," and "Cocooners" to successfully navigate their Healing, Transformation, and emotional weight loss journeys.
- To create the "FEVERS": Frequency of Loving More, Energy of Joy, Vibration of Hope, Elevation of Peace, Reflection of Divine Purpose, and Scope of Forgiveness
- Design a Blueprint for Building Brave Spaces with Home B.A.S.E.s (Brave, Affirming, & Secure Environments) for Healing and Transformation.
- Create a campaign to make Love "Cool."











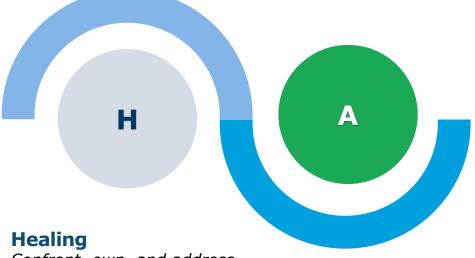
Transformational Life Coach and Healing (TLiCHL) Ascension Ceremony





#### Action

Create inclusive and collaborative plans of action to efficiently and effectively ensure vision becomes reality. All stakeholders own their part to transform government and community infrastructure and operationalize new systems.



Confront, own, and address mistakes of this past. Create safe spaces and transform them into brave spaces for our communities to thrive.

#### **Governance Structure**

## **KDCFT Planning Committee**

## **KDCFT City Wide Steering Committee**

LEx
Input
and
Advisory
Council

#### Warmline Community Response



Sets the vision for the role of the child welfare agency and the role of the Community Response Model.

# Impact (Evaluation)



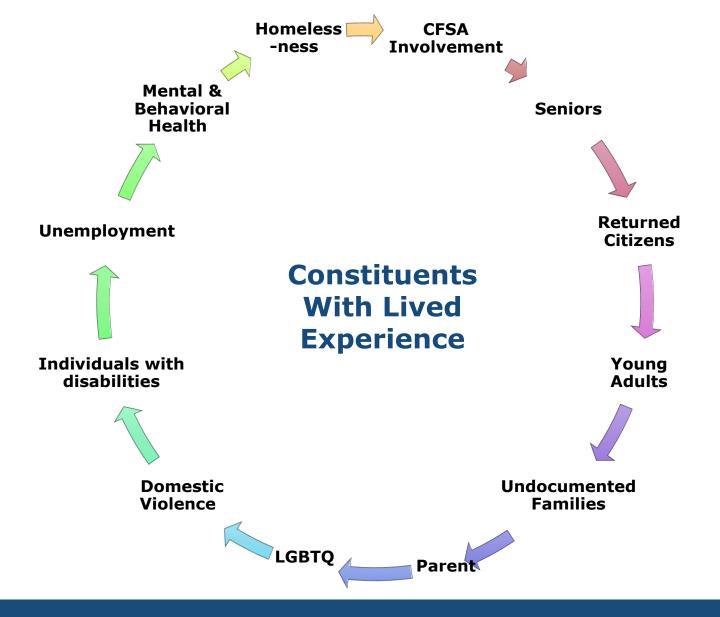
Sets the vision for how KDCFT will utilize data to evaluate the impact of the new Warmline and Community Response Model.

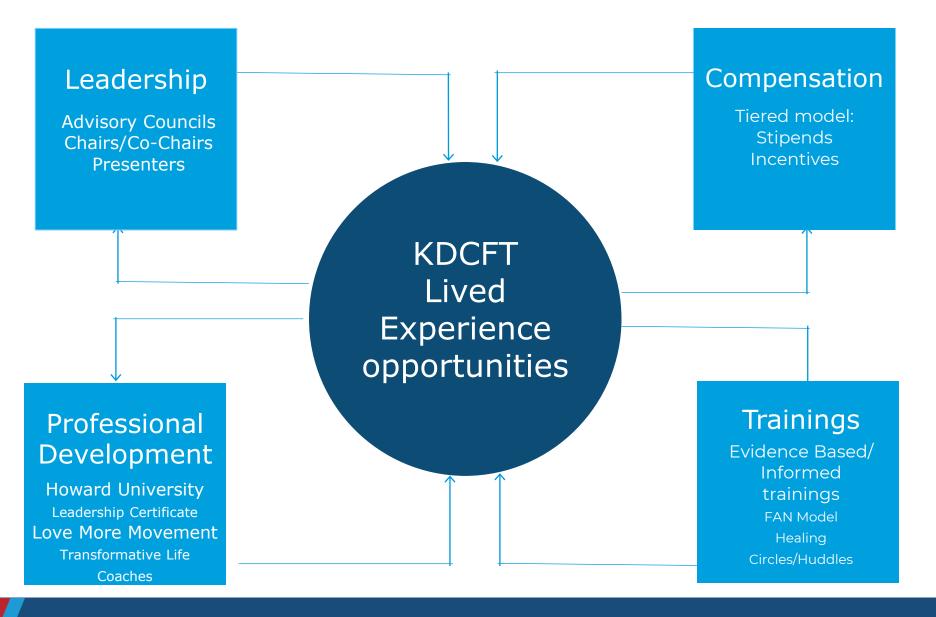
### Diversity, Equity, Inclusion, and Belonging (DEIB)

Sets the tone and context for the vision of Diversity Equity and Inclusion the role of the child welfare agency and the role of the Community Response Model.











# **LEx Advisory Council**

The LEx Advisory Council is comprised of residents of the District of Columbia. Members have committed to partnering with CFSA to design a Child and Family Well-Being System that meets families where they are in their communities.

#### The LEx Advisory Council:

- Meets monthly
- Partners with CFSA & Sister Agencies
- Offered KDCFT LEx opportunities: training/prof dev, leadership, consulting
- Advises on the key activities of KDCFT
- Helps make decisions that are in the best interest of the community



Photo: Inaugural cohort of the Howard University LEAD Certification – Graduation Ceremony, January 2023





#### **Action**

Create inclusive and collaborative plans of action to efficiently and effectively ensure vision becomes reality. All stakeholders own their part to transform government and community infrastructure and operationalize new systems.

# Healing Confront, own, and address Operationalize new systems. Policy Change policies and practices

Confront, own, and address mistakes of this past. Create safe spaces and transform them into brave spaces for our communities to thrive.

Change policies and practices that uphold systems that no longer serve the best interest of Keeping DC Families Together.



# **Draft Proposed Rulemaking for Neglect Statutes**

Making DC Code 16-2301 (9)(A)(I) more Domestic Violence (DV) informed

Revising the definition of "abandonment"

Moving positive toxicology at birth to a mandated report and removing it as a standalone definition of neglect

Removing exposure to illegal drug activity.





# **Update Mandated Reporter Training**

- Differentiate reasons for calling CPS Hotline vs. Warmline (211).
- Focus on re-training: Educators, Healthcare providers, Child-care center staff, Health and Human Services cluster staff, etc.

#### Mandated Reporting

Mandated Reporters are currently trained on how to recognize types of child abuse and neglect and how to make a report to the CPS Hotline when abuse or neglect are suspected or known.



#### **Community Supporting**

Mandated Reporters will also be trained to provide specific solution-focused, healing-centered support to families before calling the CPS Hotline unless there are concerns for the child(ren)'s safety.

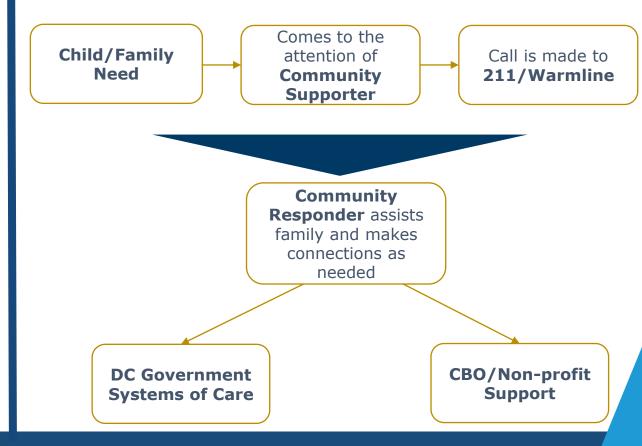




# **Systems for Safety and Support**

#### **Formal System (Child Welfare Agency)** Comes to the **Child Safety** Call is made to attention of Concern **CPS Hotline Mandated** Reporter DC Child and **Family Services** Agency (CFSA) Investigation Child In-home Separation/Out Support of Home Support

#### **Informal System (Community Support)**





# **Systems for Safety and Support**

**Formal System (Child Welfare Agency)** 

**Child safety concern** 

**Mandated Reporter** 

**CPS Hotline** 

**CFSA Investigator** 

Keeping DC Families Together

**CFSA In Home Case/Support** 

#### **Child/Family Separation**

- Temporary Safe Haven
- Well Being
- Exit to Permanence

**Informal System (Community Support)** 

Child/family need

**Community Supporter** 

211 - Warmline

**Community Responder** 

**Community-based case mgmt** 

DC Government Systems of Care Together Community-based organizations

Keeping
DC
Families
Together





#### **Action**

Create inclusive and collaborative plans of action to efficiently and effectively ensure vision becomes reality. All stakeholders own their part to transform government and community infrastructure and operationalize new systems.

#### **Partnerships**

Collective responsibility and accountability to create the necessary conditions, programs, and resources for policy changes to work effectively to Keep DC Families Together.

# **Policy** Healing

Confront, own, and address mistakes of this past. Create safe spaces and transform them into brave spaces for our communities to thrive.

Change policies and practices that uphold systems that no longer serve the best interest of Keeping DC Families Together.



# **Create Partnerships to Support the New System**

Office of Unified Communications → **211** Implementation



Collaboratives → Community Responders





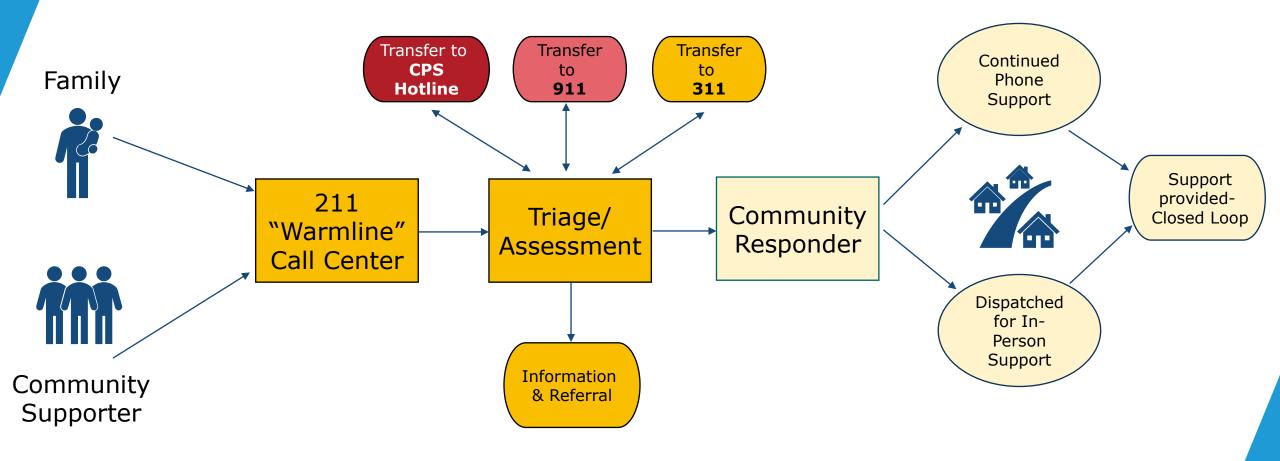






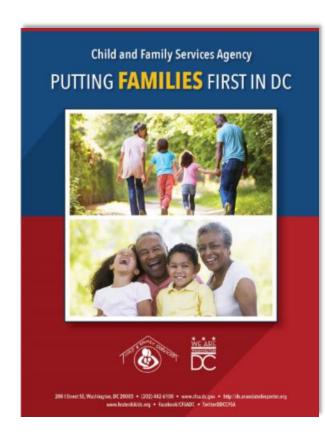


# Implement a Warmline & Community Response Model





# **Work with Other Agencies to Improve Practices**





# Family First Five-Year Prevention Plan

The candidacy population includes Front Porch and Front Door sub-populations



We will amend the plan to include children and families experiencing or at risk of experiencing homelessness

Partnership between CFSA and DHS





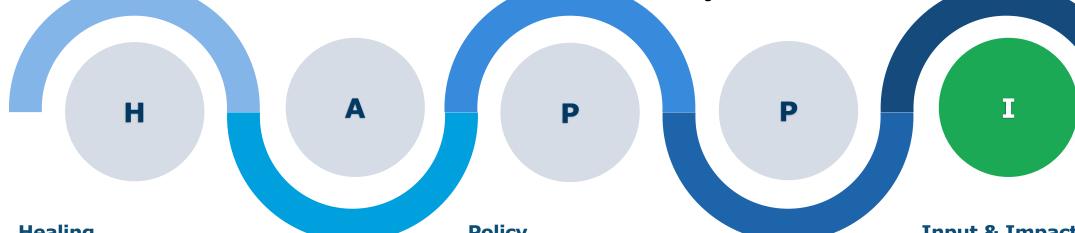


#### **Action**

Create inclusive and collaborative plans of action to efficiently and effectively ensure vision becomes reality. All stakeholders own their part to transform government and community infrastructure and operationalize new systems.

#### **Partnerships**

Collective responsibility and accountability to create the necessary conditions, programs, and resources for policy changes to work effectively to Keep DC Families Together.



#### Healing

Confront, own, and address mistakes of this past. Create safe spaces and transform them into brave spaces for our communities to thrive.

#### **Policy**

Change policies and practices that uphold systems that no longer serve the best interest of Keeping DC Families Together.

#### **Input & Impact**

Co-design new ways of working and evaluating impact with individuals and families impacted by these systems (lived expertise aka LEx).



# Incorporate Diversity, Equity, Inclusion, and Belonging Principles



Focus on creating practices and policies that promote a culturally competent system that upholds equity principles throughout its operations and decision-making.



Ensure that CFSA is engaging with community-based organizations that demonstrate a commitment to equity, inclusion, and belonging (EIB). Work with these organizations to increase their EIB capacity.

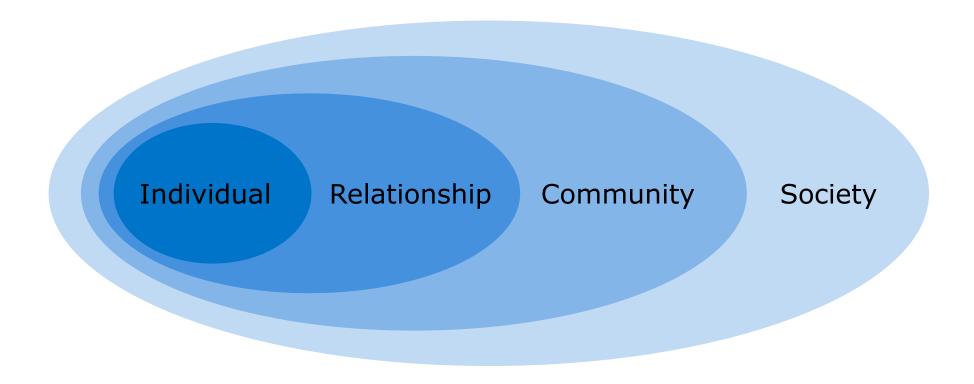


Work to ensure the application of an equity lens when modifying the trainings for Mandated Reporters.



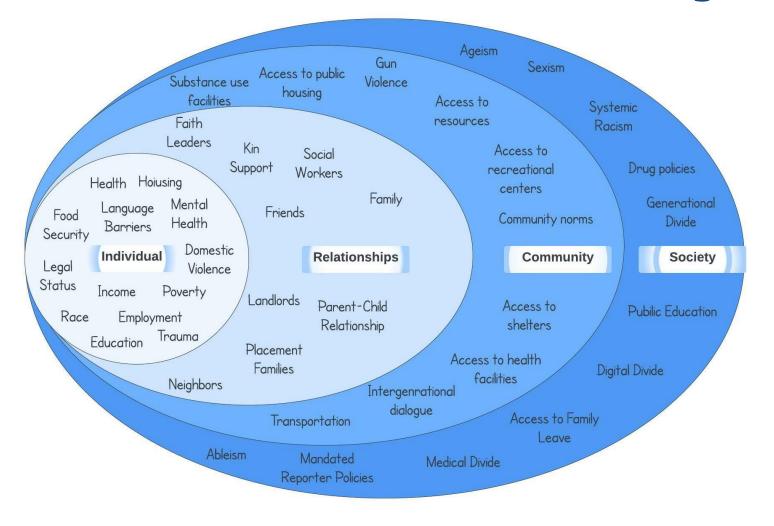


# **Measure Impact: The Social Ecological Model**





# The District of Columbia's Social-Ecological Model





# Questions & Answers



