CWLA CHILD WELFARE LEAGUE OF AMERICA
# COVID-19
Information, News, & Resources

COMMUNICATION

- Use information from the CDC and public health officials
- Provide detailed information on how **your** organization is responding
- Communicate person-to-person to understand how people are responding and their major concerns
- Consider developing a "standby" media statement and strategy in case someone in your service is infected with the virus
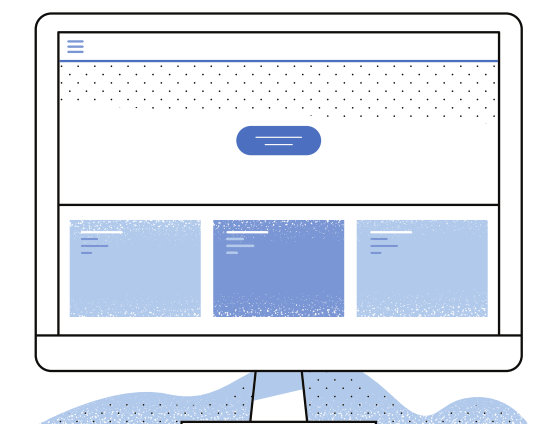
PARTNERSHIPS

- Review and when necessary revive any partnership/corporate agreement with the health department, Red Cross, FEMA, local police/sheriff, hospitals, etc. to **ensure that there is an agreement on how to respond to an increase in coronavirus cases**
- Consider assembling local partners to **develop a community-wide response to** closures of food banks, school closures, etc.

PREPARDNESS

- **Consider developing a response team for the virus to collect information, monitor concerns and develop responses.** When possible, include HR and someone with medical knowledge. For more suggestions on preparing your workplace, visit WHO.
- Review related policies and procedures including current human resource policies, emergency response policies and current announcements from the CDC and state and local health officials
- Adjust current policies and procedures to respond to your situation
- Address issues such as work-from-home rules, use of sick time or other leave, isolation of employees who show symptoms at work, and virtual agency work strategies
- Equip staff who do home visits with kits that contain wipes and hand sanitizer
- Pay special attention to plans for response to allegations of abuse and neglect
- Ensure continued compliance with HIPPA and other privacy policies

Visit CWLA's new page for updates and more information
www.cwla.org/coronavirus