# Improving Educational Outcomes through Cross-System Collaboration

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#### Who We Are

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#### **Session Overview**

- Collaboration Basic definition, stages, challenges, "barrier busting"
- Practices and strategies for improving educational outcomes based on NDTAC Practice Guides
- Interagency resource mapping



### Session Objectives

#### Participants will:

- 1. Identify evidence based practices and strategies to build cross-system partnerships in order to promote educational success among children and youth in foster care.
- 2. Explore the use of resource mapping through facilitated group discussion.



#### Collaboration

- Two or more entities
- Working in tandem via informal and formal agreements
- Common goal(s)
- Agreed upon outcome(s)





### Stages of Collaboration



Coexistence

Communication

Cooperation

Coordination

Coalition

True Collaboration



### Challenges to Collaboration

Philosophical

Structural

Language and Communication

Stakeholder/ Staff Resistance



### Barrier Busting

Start with all stakeholders at the table

Identify shared values/principles
Work through differences

Use data to educate and persuade

Reduce the use of agency jargon Cross-train staff

Develop a glossary of agency acronyms and terminology

Co-locate staff
Joint policies and procedures
Joint service planning and
accountability for outcomes
Blended/braided funding

Get input from the beginning
Train staff for changes in roles
and responsibilities
Share results

Celebrate successes!



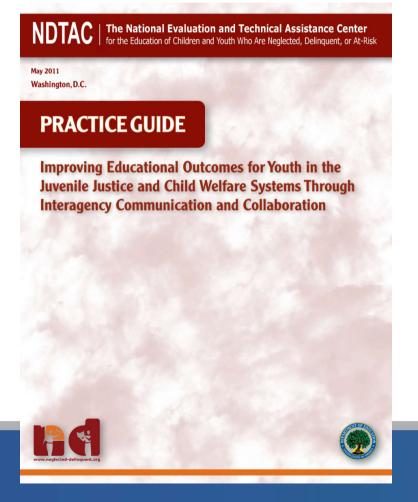
#### Benefits of Collaboration

- Families and youth experience:
  - Improved access to services
  - Better coordination of services
  - Better communication with and among service providers
- Program sustainability is strengthened
- System relationships improve
- Community ownership of youth increases

**Better outcomes for everyone!** 



# NDTAC Practice Guide: Interagency Communication and Collaboration



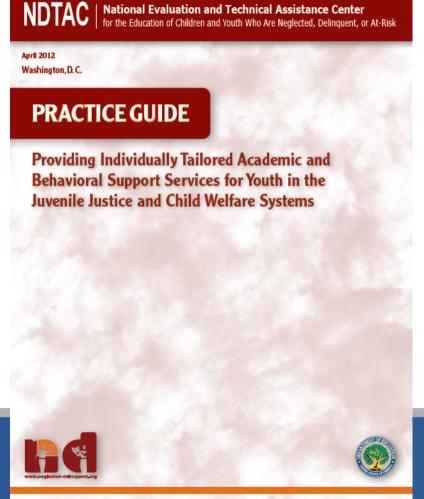


#### Practices and Strategies

	Practices Practi					
Strategies	Practice 1. Engage in Collaborative Decisionmaking	Practice 2. Share Resources and Expertise	Practice 3. Target Services To Meet the Needs of Children, Youth, Parents, and Caregivers			
	<ol> <li>Memoranda of understanding to share information</li> <li>Consolidated/single case management and a "no wrong door" approach</li> <li>Align relevant policies and corresponding practices of child-serving agencies</li> </ol>	<ol> <li>Co-location of staff</li> <li>Share databases</li> <li>Cross-agency training</li> </ol>	Engage youth and family as key decisionmakers and assets in determining needed supports and services     Implement evidence-based and best practice programming that supports individual students' success in school and life			



# NDTAC Practice Guide: Individually Tailored Academic and Behavioral Supports





#### Education Across Multiple Settings

- Community-Based Traditional and Alternative Schools
- 2. Day Treatment Centers
- 3. Group Homes
- 4. Residential Treatment Centers
- 5. Detention and Correctional Facilities



#### Practices and Strategies

	Practices					
	Practice 1. Collect and Use Data To Identify Needs and Develop Learning Plans	Practice 2. Implement Procedures To Ensure Smooth Transitions	Practice 3. Address Gaps in Academic Skills and Accelerate Learning	Practice 4. Instruct Students in Ways That Engage Them in Learning	Practice 5. Address Behavioral and Social Needs To Promote Educational Success	
Strategies	1. Provide a systematic process for using data to identify needs, screen for indicators of larger issues, monitor outcomes, and make educational decisions.  2. Develop and maintain personalized learning plans (PLPs).  3. Share information across all stakeholders to facilitate students' success and well-being.	1. Include transition activities in student PLPs.  2. Establish formal mechanisms for the exchange of educational data and records.  3. Prioritize and allocate funds for transition supports and programs.  4. Conduct ongoing monitoring and continuous quality improvement of transition efforts.	1. Base instruction on functional and curriculum-based evaluation of student needs.  2. Provide tiered academic intervention programs.  3. Use explicit scaffolded instruction.	1. Personalize the learning environment and instructional content.  2. Build conditions and opportunities that demonstrate to students their success.  3. Provide engaging, interactive, and hands-on learning opportunities.  4. Engage youth in educational decision making.	1. Manage student behavior with positive rather than punitive approaches.  2. Engage the family to gain greater insight into youth's behavioral needs.  3. Create a structured learning environment.  4. Align behavior management approaches across settings and domains.	



#### Practice 1 Strategies

#### Practice 1: Collect and Use Data To Identify Student Needs and Develop Plans

- 1. Provide a systematic process for using data to identify, screen, monitor, and make educational decisions
- 2. Develop and maintain personal learning plans
- 3. Share information to facilitate students' success and well being



#### Practice 2 Strategies

#### Practice 2: Implement Procedures To Ensure Smooth Transitions

- Include transition activities in student PLPs.
- 2. Establish formal mechanisms for the exchange of educational data and records.
- 3. Prioritize and allocate funds for transition supports and programs.
- 4. Conduct ongoing monitoring and continuous quality improvement of transition efforts.



#### Practice 3 Strategies

## Practice 3: Address Gaps in Academic Skills and Accelerate Learning

- 1. Base instruction on functional and curriculum-based evaluation of student needs.
- 2. Provide tiered academic intervention programs.
- 3. Use explicit scaffolded instruction.



#### Practice 4 Strategies

## Practice 4: Instruct Students in Ways That Engage Them in Learning

- 1. Personalize the learning environment and instructional content.
- 2. Build conditions and opportunities that demonstrate to students their success.
- 3. Provide engaging, interactive, and hands-on learning opportunities.
- 4. Engage youth in educational decisionmaking.



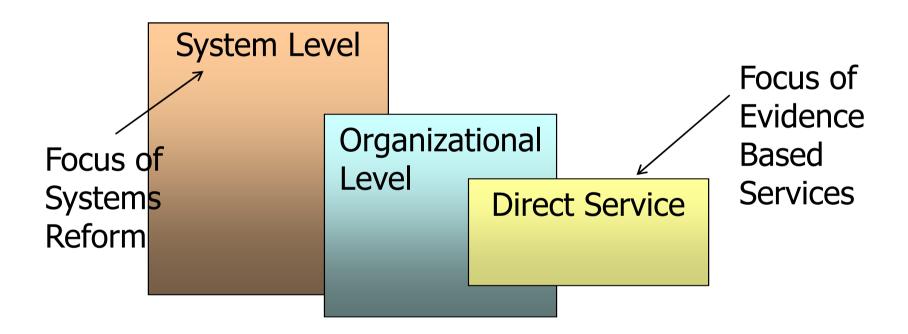
#### Practice 5 Strategies

#### Practice 5: Address Behavioral and Social Needs To Promote Educational Success

- 1. Manage student behavior with positive rather than punitive approaches.
- 2. Engage the family to gain greater insight into youth's behavioral needs.
- 3. Create a structured learning environment.
- 4. Align behavior management approaches across settings and domains.



#### Focus of Change





# Systems Integration and Strategic Planning

**Step 1**: Conduct a resource mapping process

**Step 2**: Acquire copies of partner strategic plans

**Step 3**: Conduct an analysis of each partner's activities

**Step 4**: Identify areas that integrate with this initiative

**Step 5**: Use the information gathered in Steps 1-5



**Resource Mapping:** a methodology used to link community resources with an agreed upon vision, organizational goals, strategies, or expected outcomes.

- 1. Mapping strategies focus on what is already present in the community; build on the strengths within a community.
- 2. Mapping is relationship-driven. Key to mapping efforts is the development of partnerships--a group of equals with a common interest working together over a sustained period of time to accomplish common goals.
- 3. Mapping embraces the notion that to realize vision and meet goals, a community may have to work across programmatic and geographic boundaries.



# Prevention Model: A Framework for Resource Mapping





#### Activity: Practice Resource Mapping

- 1. Think of supports/resources you have for each area of the triangle
- 2. Write on a sticky note a resource and/or support in each category
  - 1. All yellow
  - 2. Some blue
  - 3. Few pink
- 3.Place sticky notes in each section of the triangle. If your support/resource is already on the paper, just place duplicative sticky notes on top of it



# Questions?



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