

A P P E N D I X A

CWLA 2003 Impact of Health and Behavioral Health Managed Care for Child Welfare Survey Addendum

AGENCY NAME	<input type="text"/>		
AGENCY ADDRESS	<input type="text"/>		
STATE/ZIP CODE	<input type="text"/>		
RESPONDENT NAME	<input type="text"/>	TITLE:	<input type="text"/>
TELEPHONE	<input type="text"/>	FAX	<input type="text"/>
		E-MAIL	<input type="text"/>
OTHER RESPONDENT	<input type="text"/>	TITLE:	<input type="text"/>
TELEPHONE	<input type="text"/>	FAX	<input type="text"/>
		E-MAIL	<input type="text"/>

Section 1: Your Perceptions About Health and Behavioral Health Managed Care

1. Does your state have a Medicaid managed care program?

- Yes
- No (Please contact Julie Collins at 202/639-4932 or jcollins@cwla.org and let her know.)
- Don't Know (Please contact Julie Collins at 202/639-4932 or jcollins@cwla.org and let her know.)

2. If yes, which of the following best describes the focus of the program?

- Physical Health and Behavioral Health
- Behavioral Health only
- Children's Interagency Reform
- Don't Know

NOTE: If there is more than one Medicaid managed care program affecting the health and/or behavioral health services for children and adolescents, please indicate which you are referring to when answering the questions in this survey. You can do this by putting an * beside your choice in the list above. Should you wish to provide information on more than one Medicaid managed care program please duplicate this form and complete a separate survey for each program.

3. Does this Medicaid managed care program impact the provision of **physical health** services for children in the child welfare system?

- Yes
- No (Skip to Question 9)
- Don't Know (Skip to Question 9)

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4. Does this Medicaid managed care program impact the provision of **behavioral health** services for children in the child welfare system?

Yes

No (Skip to Question 9)

Don't Know (Skip to Question 9)

5. To what extent is the child welfare agency staff currently involved in planning, implementing and refining the Medicaid managed care program?

	Not Involved	Some Involvement	Significant Involvement
(a) Planning	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(b) Implementing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(c) Refining	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

6. In your judgment, which of the following statements best describe the impact of the Medicaid managed care program? (Check all that apply)

Has made it easier for child welfare to obtain needed physical health services for children

Has made it easier for child welfare to obtain needed behavioral health services for children

Is more difficult for child welfare to obtain needed physical health services for children

Is more difficult for child welfare to obtain needed behavioral health services for children

Has had little effect on the ability to obtain needed physical health services for children

Has had little effect on the ability to obtain needed behavioral health services for children

Other (please describe): _____

7. Does your state Medicaid managed care program include Medicaid eligible children and families served by child welfare agencies?

Yes

No (Skip to Question 17)

Don't Know (Skip to Question 17)

8. Which children in the child welfare system and their families are covered by this Initiative? (Check all that apply.)

Children in child welfare who are in state custody

Children in child welfare who are not in state custody but are receiving voluntary services

Children and their families identified as "at-risk" but prior to formal involvement with the child welfare system.

Children who are part of child welfare who are also involved with the juvenile justice system.

Other. Please specify any other population covered: _____

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9. Does the Medicaid managed care program pay for **behavioral health services** to family members if only the child is covered?

- Yes
 No
 Don't Know

10. Are there any types of placements in which children in the child welfare system would lose eligibility for services from the Medicaid managed care program?

- Yes (Specify what types of placements): _____
 No
 Don't Know

11. Did the Medicaid managed care program include a discrete planning process for children and adolescents involved with the child welfare system?

- Yes
 No
 Don't Know

12. Check which of the following special provisions, if any, does the Medicaid managed care program include for children with serious and complex behavioral health needs who are involved with the child welfare system:

- Expanded service array
 Intensive case management
 Interagency treatment and service planning
 Wraparound services/process
 Flexible service dollars
 Family support services
 Higher capitation or case rate
 Catastrophic cap/Stop loss
 A risk-adjusted rate for children in the child welfare system
 Therapeutic Foster Care
 Don't know
 Other (please specify): _____

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13. Check which system(s) is/are responsible for and has/have the behavioral health dollars to provide **acute (episodic, short-term) behavioral health services** to children and adolescents who are in the child welfare system? (Check all that apply.)

- Public child mental health system
- Public child welfare system
- A private contractor under the child welfare initiative described
- The Medicaid managed physical health care contractor
- The Medicaid managed behavioral health care contractor
- Juvenile justice system
- Education system
- Substance abuse system
- Don't know
- Other (please specify): _____

14. Check which system(s) is/are responsible for and has/have the behavioral health dollars to provide **long-term behavioral health services** to children and adolescents in the child welfare system? (Check all that apply.)

- Public child mental health system
- Public child welfare system
- A private contractor under the child welfare initiative described
- The Medicaid managed physical health care contractor
- The Medicaid managed behavioral health care contractor
- Juvenile justice system
- Education system
- Substance abuse system
- Don't know
- Other (please specify): _____

15. Check which agency is primarily responsible for and has the behavioral health dollars to provide behavioral health services to the **parents of the children in the child welfare system?**

- Public mental health system
- Public substance abuse system
- Public child welfare system
- A private contractor under the child welfare initiative described
- The Medicaid managed physical health care contractor
- The Medicaid managed behavioral health care contractor
- Don't know
- Other (please specify): _____

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16. Does the child welfare agency contribute any dollars to financing the Medicaid managed care program?

- Yes (Specify source, amount, and contribution arrangement): _____
- No
- Don't Know

17. Does the child welfare system have access to and use Medicaid funds for behavioral health services that are outside of the Medicaid managed care program?

- Yes
- No
- Don't Know

18. Are there mechanisms in place to determine whether cost shifting between child welfare and the Medicaid managed care program is occurring?

- Yes
- No (Skip to Question 23)
- Don't Know (Skip to Question 23)

19. Which of the following is true?

- Cost shifting is not occurring
- Cost shifting from the Medicaid managed care system to child welfare is occurring
- Cost shifting from child welfare to the Medicaid managed care system is occurring
- Don't know
- Other (please specify): _____

20. In your opinion, does the Medicaid managed care program incorporate strategies such as memorandum of agreements to determine who is responsible for providing and paying for health and behavioral health services across child-serving systems?

- Yes
- No
- Don't Know

21. Has the Medicaid managed care program provided education and training about the goals and operation of the managed care program to child welfare staff?

- Yes
- No
- Don't Know

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22. Was training or education provided to the Managed Care Organization about the needs of the child welfare population?

- Yes
 No
 Don't Know

23. Is the Medicaid managed care program and its providers responsible for screening children in the child welfare system who enter custody in order to identify mental health problems and treatment needs?

- Yes
 No
 Don't Know

24. If yes, to what extent is actually conducted?

- Most children are screened
 Some of the children are screened
 Few children are screened
 No children are screened

25. As a result of the Medicaid managed care program, how has initial access to basic behavioral health services for child welfare populations been affected in comparison to pre-managed care?

- Initial access to behavioral health services is better
 Initial access to behavioral health services is worse
 There has been no change
 Don't know

26. How has access to extended behavioral health services (care beyond short-term stabilization) for child welfare populations been affected in comparison to pre-managed care?

- Access to extended behavioral health services is better
 Access to extended behavioral health services is worse
 There has been no change
 Don't know

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27. Has the Medicaid managed care program had any of the following effects on services for children and adolescents in the child welfare system?

- Initial access to inpatient care is more difficult
- Average lengths of stay in psychiatric inpatient facilities are shorter
- Average lengths of stay in psychiatric inpatient facilities are longer
- Initial access to residential care is more difficult
- Average lengths of stay in residential treatment centers are shorter
- Average lengths of stay in residential treatment centers are longer
- Don't know
- Other (please specify): _____

28. If access is more difficult or lengths of stays are shorter, indicate if any of the following have resulted.

- Premature discharge before stabilization occurs more often
- Children are placed in community-based settings without clinical capacity to serve them
- Increased use of residential treatment as an alternative to inpatient hospitalization
- Inappropriate use of child welfare emergency shelters
- Inappropriate use of juvenile justice facilities
- Children are discharged without a safe placement assured
- Don't know
- Other (please specify): _____

29. In your experience do parents ever relinquish legal custody of their children to gain access to needed behavioral health services even when there has been no abuse or neglect?

- Yes
- No (Skip to Question 33)
- Don't Know (Skip to Question 33)

30. What percent of children now in your legal custody would you estimate are there not because of abuse or neglect but because parents could not access needed behavioral health services for their children?

- %
- Don't Know

31. What effect has the Medicaid managed care program had on the issue of families having to relinquish legal custody (when there is no abuse or neglect) to access behavioral health services?

- Practice of relinquishing custody has increased under the Medicaid managed care program
- Practice of relinquishing custody has decreased under the Medicaid managed care program
- The Medicaid managed care program has had no effect
- Don't know

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32. Are child welfare providers included in the provider networks that are part of the Medicaid managed care program?

- Yes
 No
 Don't Know

Section 2: Coordination of Child Welfare & Behavioral Health Initiatives

33. What effect has the Medicaid managed care program had on interagency coordination among **child-serving systems**?

- Interagency coordination has improved
 Interagency coordination is worse
 There is no effect
 Don't know

34. Currently what effect is the Medicaid managed care program having on coordination between **mental health and child welfare services** in comparison to pre-managed care?

- Coordination has improved
 Coordination is worse
 There is no effect
 Don't know

35. Which of the following best characterizes the relationship of the child welfare initiative you have to the state's Medicaid managed care program for children/adolescents?

- They are totally integrated
 There is some coordination
 They are totally separate
 Not Applicable
 Don't know
 Other (please specify): _____

36. If there is some coordination, in which of the following areas does it occur?

- Planning
 Financing
 Service delivery
 Management
 Don't know
 Other (please specify): _____

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37. If coordination or integration is occurring, describe the mechanisms used:

- Interagency agreements
- Interagency teams
- Combined funding and joint management
- Don't know
- Other (please specify): _____

38. Does the Medicaid managed care program track behavioral health service utilization of children in the child welfare system?

- Yes
- No
- Don't Know

39. If yes is the data used in service planning?

- Yes
- No
- Don't Know

40. Is there a plan in your state to integrate services and funds to address the needs of children served by multiple systems?

- Yes (Please name it) _____
- No (Skip to Question 43)
- Don't Know (Skip to Question 43)

41. If yes, will this integrated multi-system plan include managed care tools and principles such as prior authorization or level of care criteria ?

- Yes
- No
- Don't Know

42. At what stage of development is this multi-system plan?

- Early planning
- Planning fully underway with target dates for launch
- Early implementation (less than 1 year)
- Full implementation
- Don't know

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43. Do you have the capacity to assess, track, and report the percent of children and adolescents served by child welfare who have serious and complex behavioral health needs?

Yes

No (Skip to Question 46)

Don't Know (Skip to Question 46)

44. What percent of the children and adolescents served by child welfare have a DSM-IV diagnosis?

%

Don't Know

45. Over the last five years, has the percent:

Increased

Decreased

Remained the same

Don't know

46. What percent of the children and adolescents served by child welfare have a Substance Abuse problem?

%

Don't Know

47. Over the last five years, has the percent:

Increased

Decreased

Remained the same

Don't know

48. Do you have the capacity to identify the mental or emotional disorders that are most common in the children you serve?

Yes

No

Don't Know

49. Does your agency have the capacity to assess the degree to which parental behavioral health problems (mental health and substance abuse) are a primary reason for the initial referral and/or placement of children in out-of-home care?

Yes

No

Don't Know

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50. In what percent of cases is the primary reason for the referral or placement directly related to parental behavioral health problems?

% of cases with identified parental mental health needs

% of cases with identified parental substance abuse treatment needs

% of cases with **both** parental mental health and substance abuse treatment needs

This concludes the survey.

Thank you for taking the time to complete this survey. If CWLA and the Behavioral Health Division can be helpful, please do not hesitate to contact Julie Collins at 202/639-4932, or e-mail jcollins@cwla.org.